

30 September 2015

Ms. Kaitlyn DeVries
Michigan Department of Environmental Quality
Air Quality Division
350 Ottawa Avenue NW, Unit 10
Grand Rapids, Michigan 49503-2341

Re: Comfort Research, Inc. (SRN: N1916)
Letter of Violation dated 22 September 2015

Dear Ms. DeVries:

This letter is in response to the Letter of Violation (LOV) issued to Comfort Research, Inc. on 22 September 2015.

Following are the responses and corrections made to address the issues raised in the LOV.

Finding: The Violation Notice given to Comfort Research in Grand Rapids, Michigan is dated 22 September 2015, and states, "At the time, the AQD has not received Comfort Research, Inc.'s semi-annual monitoring and deviation report for January 1 - June 30, 2015."

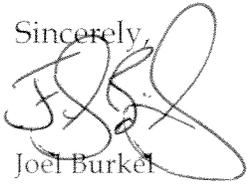
Explanation: Comfort Research has experienced continued growth resulting in changes and transitions of key personnel. The changes and transitions have resulted in certain responsibilities being overlooked because the facility did not have an adequate compliance system in place. The missed deadline for the submittal of Comfort Research, Inc.'s semi-annual report was primarily due to the lack of the adequate compliance system.

Resolution: Comfort Research has contracted with an environmental consultant, Environmental Resources Management (ERM), to complete the missing semi-annual report for the facility. The semi-annual report for the period of January 1 - June 30, 2015 will be submitted no later than 9 October 2015.

In order to avoid missed reporting deadlines in the future, Comfort Research has engaged ERM to help develop a reliable compliance system that will properly function within the Comfort Research culture.

If you have any questions or would like to further discuss these issues, please feel free to contact me at 616-475-5000. Thank you for your consideration to the resolution of these matters.

Sincerely,

A handwritten signature in black ink, appearing to read 'J. Burkel', written over the word 'Sincerely,'.

Joel Burkel
Plant Manger

cc: Joel Burkel, Comfort Research, Inc.
Matthew Kwiatkowski, Environmental Resources Management
Ms. Heidi Hollenbach, DEQ
Ms. Lynn Fiedler, DEQ
Ms. Teresa Seidel, DEQ
Mr. Thomas Hess, DEQ