

GATEWAY

Built on Trust

September 12, 2023

Jenine Camilleri
Enforcement Unit Supervisor
State of Michigan Department of Environment, Great Lakes and Energy
Air Quality Division
P.O. Box 30260
Lansing, Michigan 48909-7760

Subject: Response to Violation Notice, Trusted Journey Pet Memorial Services, August 30, 2023

Dear Ms. Camilleri,

This letter is written in response to the Violation Notice dated August 30, 2023. On August 2, 2023, an inspection was conducted by State of Michigan Department of Great Lakes and Energy. The inspector noted that for Process Equipment EUCREMATORY 1, EUCREMATORY 2, & EUCREMATORY 3, “the permittee did not properly record charge weight for communal cremations. The charge weight was recorded for communal cremations in all three units combines instead of for each unit individually.”

Response: Trusted Journey Pet Memorial Services has corrected this and is now tracking the weight of communal cremations for each machine. Attached, please see the new tracking sheet for recording communal weight in each machine. Please see the attached new tracking documentation.

The second finding was for “a device to monitor and record the temperature in the secondary combustion chamber on a continuous basis was not operational from January 1, 2023, to August 7, 2023. Since there was no device to record temperature, it could not be determined if the incinerator operated above 1600 degrees Fahrenheit.”

Response: Trusted Journey Pet Memorial Services did have a temperature recording device on EUCREMATORY3. The device was recording the temperature accurately. However, the device was intermittently working during the period of January 1, 2023, to August 14, 2023. A new temperature recording device was ordered on August 2, 2023, and installed on August 14, 2023.

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Trusted Journey Pet Memorial Services has made the corrective actions. If you have any questions or concerns, please do not hesitate to contact Shelly Walker, Environmental Compliance Manager at 904-599-2840.

Sincerely,

Shelly Walker

Shelly Walker
Environmental Compliance Manager
Trusted Journey Pet Memorial Services