



Mr. Eric Grinstern:

We received your letter March 28. Please note went to wrong address. We appreciate your concern and being first time business adventure of this sort in no way shape or form are we trying to buck the system or avoid some steps. We are learning as we go just like anyone else.

We assumed permit to install meant cannot carry on business obviously we know that is incorrect now. We were originally going to install in Cato township were all approved and then figured location was bad so moved to current location now.

We contacted DEQ. Waited, contacted again. Sent in application was never received re contacted and resent app. In the meantime. Township permits were required' zoning checked, electrical permits, mechanical etc. to be accepted by town board had to have machine set in place to be approved and test ran. Also michcon required test run after hookup.

All this time still trying to get things goin with DEQ. finally was contacted DEQ now waiting for there summary I believe all things are in place. (*we hope*). By no way are we trying to avoid permits requirements I guess maybe misunderstanding of how the process was to proceed.

The machine was setup approximately March 1, the machine was ran 3 times once to check electric, once to check gas hookup, and once to check all machine components. Please note no animal cremation was done on any of these burns. We have not burned since especially after being contacted by you don't intend to start until approved. These have all been taken care of by approximately April 1.

If you have any more questions or suggestions that will help us out please feel free to contact us anytime. We would like to thank you for your support thus far.

Cherished Memories Pet Cremation

Ed Abbey

A handwritten signature in cursive script, appearing to read "Ed Abbey". The signature is written in dark ink and is positioned below the typed name.