From: Ken Allen

To: <u>Ciavattone, Deborah (EGLE)</u>

Cc: Switzer, Annette (EGLE); Ethridge, Christopher (EGLE); Myott, Brad (EGLE); Camilleri, Jenine (EGLE); Zhu, Joyce

(EGLE); Reid, Marie (EGLE)

Subject: Re: P1145 Alta Cremation and Services VN 7-11-2023

Date: Friday, August 4, 2023 11:57:01 PM

CAUTION: This is an External email. Please send suspicious emails to abuse@michigan.gov

KennethAllen 13425 Capital st. Oak Park Mi 48237 Kenlallen33@gmail.com 313-363-1682 08/01/2023

State of Michigan

Air Quality Division/Warren District Office

Michigan Department of Environment, Great Lakes, and Energy

P.O. Box 30260, Lansing, Michigan 48909-7760

Subject: Response to Violation Notice

Violation Notice Reference: PTI No. 115-20, EUCREMATORY1, Special Condition III.2, & Special Condition IV.1. Violation Notice Date: 7/11/23

Dear Deborah Ciavattone,

I am writing in response to the Violation Notice dated [Violation Notice Date] regarding the violation identified in the case of [Case Name/Number]. I appreciate the opportunity to address this matter and provide clarification on the issue at hand.

Firstly, I would like to acknowledge the violation and assure you that we take this matter seriously. Our intention has always been to fully comply with all relevant regulations and requirements. We have thoroughly reviewed the violation notice and have conducted an internal investigation to identify the causes and duration of the violation.

Upon investigation, we have determined that the violation pertains to a small portion of remains that were not fully cremated. We acknowledge this oversight and apologize for any inconvenience caused. We want to emphasize that this was an isolated incident, and we believe that the vast majority of the remains in the case were fully cremated in accordance

with the applicable guidelines.

To address the violation and prevent similar incidents from occurring in the future, we have taken and propose to take the following actions:

- 1. Extension of Time: We recognize the importance of ensuring that all remains are fully cremated, and we are committed to rectifying the incomplete cremation. To allow sufficient time for the completion of the process, we kindly request an extension of the deadline specified in the Violation Notice. This additional time will enable us to carry out the necessary steps to ensure that the remains are fully and properly cremated.
- 2. Procedural Review: We have conducted a comprehensive review of our cremation procedures to identify any potential areas of improvement. As a result, we have implemented enhanced protocols to minimize the possibility of incomplete cremations in the future. These protocols include additional checks and measures to ensure the accuracy and completeness of the cremation process.
- 3. Staff Training: We are providing additional training to our staff members involved in the cremation process. This training will emphasize the importance of adhering to established protocols, conducting thorough inspections, and maintaining the highest standards of professionalism and care.

We anticipate that the extended timeframe will allow us to fully address the violation and implement the necessary corrective measures. We are committed to achieving full compliance with all relevant regulations and ensuring the complete and proper cremation of remains.

Once again, we apologize for the oversight and any inconvenience it may have caused. We appreciate your understanding and cooperation in granting an extension of time to rectify the situation. We will keep you informed of our progress and provide regular updates on the status of the corrective actions.

If you require any additional information or have any further questions regarding this matter, please do not hesitate to contact me at 313-363-1682 or <u>KENLALLEN33@GMAIL.COM</u>. We value your partnership and are committed to resolving this violation promptly and effectively.

Thank you for your attention to this matter.

Sincerely,

KENNETH ALLEN SR.
President
ALTACREMATION&SERVICES INC.

On Tue, Jul 11, 2023, 4:01 PM Ciavattone, Deborah (EGLE) < <u>CiavattoneD@michigan.gov</u>> wrote:

Good afternoon:

Please see attached Violation Notice.

Deborah Ciavattone

Deborah Ciavattone

Secretary

Air Quality Division/Warren District Office

Michigan Department of Environment, Great Lakes, and Energy

586-596-6068 | ciavattoned@Michigan.gov

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